

Register Your Complaint for Resolution

01 Branch Level

- ▶ Submit a written complaint to the Branch Manager (ensure you get an acknowledgment)
- ▶ Write your concern in the branch Complaint Register

🕒 Expected resolution: within 10 days

02 Grievance Redressal Officer

Company Secretary

📍 Address: Door No: 40/1166,
First Floor, Thadikaran Centre
Palarivattom, Kochi- 682025.

✉ cs@agroindus.co.in

☎ +91 8138911334

🕒 Expected if unresolved after 10 days

03 Reserve Bank of India (RBI)

File a formal complaint through the CMS Portal

🔗 <https://cms.rbi.org.in>

🕒 Use if unresolved within 30 days



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